



Introducing our new a.to.b. card

From 23 November 2015, we're installing electronic ticketing machines on all Wairarapa urban services. **So what does this mean for you?** We have prepared these Q&A's to assist you with the changes.

Why use an a.to.b. card?

If you travel everyday with us or even just occasionally the a.to.b. card is a great way to pay and get around the Wairarapa by bus. The **a.to.b. card** acts as your new transport card, it will provide a faster and more efficient service when boarding our buses. This card replaces your 10 trip tickets where you will be able to receive the same fare discounts.

How do I use the a.to.b. card?

1. Hop on board a Tranzit urban bus on the Wairarapa network and tell your driver where you are travelling too.
2. The driver will enter your 'a' to 'b' destinations and the valid fare will show.
3. Hold your a.to.b card on the reader and it will automatically deduct the fare from your card.
4. Enjoy your journey with Tranzit

Can I still purchase cash fares?

Yes of course! Cash fare single trip customers can still purchase their fares as per usual, however you won't receive the discounted rates that the **a.to.b. cards** provide.

How much does the a.to.b. card cost and how much can I load onto the card?

a.to.b. cards can be purchased at an initial cost of \$7.00 and then loaded with credit in multiples of \$10.00 only, to a maximum of \$100.00.

Who owns the a.to.b card and can I get a refund on the card?

a.to.b. cards will remain the property of the purchaser. The card issue fee is non-refundable.

What happens if I lose or damage my card?

Please treat your **a.to.b. card** just like a bank card. There will be no refunds issued for any damage or loss of your card.

How long can I use my old 10 trip tickets?

There will be a one month transition period from the 23/11/15 until the 23/12/15 where you can still use your pre-purchased 10 trip tickets on the bus. After this time-frame any refunds can only be obtained from the Masterton Tranzit Office up until the 22/01/16.

Are Student Term Passes still valid?

Those students that currently purchase Term Passes will still be able to choose this option. There are no changes here.



Are there any changes for Gold Card Users?

Gold Card holders travelling at off peak times will not require an **a.to.b. card**. However if you would like to travel at peak service times, you can purchase and load a **a.to.b. card** to receive these discounted fares. Otherwise you can pay for a single fare with cash, just like normal.

Can the a.to.b card be used on the train or outside of the Wairarapa?

Exclusively us! The **a.to.b card** is only valid on the Wairarapa urban bus network.

Contact us

For further information and regular updates on The Wairarapa Urban Services, please get in touch with us on 06 370 6600 or e-mail us at info@tranzit.co.nz . We welcome any feedback you have with this new technology.